

Quality Policy Statement

The continuing policy of DCE Ltd is to be recognised for high quality services in the manufacture, supply & service of dust and fume extraction systems for industrial use.

This will be achieved through:

- Consistently providing services that meet customer, applicable legal and ISO9001:2015 requirements.
- Considering the context of the organisation and aligning the Quality Management System with the strategic direction of DCE Ltd.
- A commitment to staff development and training that ensures that all staff are proficient in the operations of which they are responsible.
- Quality Management System requirements that are communicated and understood by all DCE Ltd personnel.
- Effective management of the organisation, along with employee-established quality objectives and defined responsibilities for their fulfilment.
- A management review process to ensure the ongoing effectiveness and suitability of the system.
- Enhancing customer satisfaction through the effective application of the Quality Management System, including processes for improvement of the system and the assurance of conformity to customer and applicable legal requirements.
- Careful selection of suppliers and contract delivery services.
- Continuously improving the Quality Management System at all stages from quote, purchase, delivery, to aftersales services.

The Quality Manager is responsible for communicating the Quality Policy to all employees working for DCE Ltd.

Martin Gill Director

Martin Gill 09/07/21

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Page: 1 of 1